

TOWN OF ELIZABETH WATER SYSTEM

Public Water Supply ID: LA1003002

Consumer Confidence Report

2024 CCR

**Additional Information and Electronic Copies can be found at
www.ldh.la.gov/ccr**

What you need to do:

Review base report (numbered pages) for errors. If you are a surface water system, you must insert the turbidity data.

Distribute completed report to your customers as outlined on the CCR Certification of Distribution Form no later than June 30, 2025.

A completed CCR Certification of Distribution Form including a copy of the final CCR report shall be submitted to the State at the address provided on the form no later than September 30, 2025.

If submitting CCR Electronically by posting on a website, be aware of LAC 51:XII.403.C – Community water systems shall include their final letter grade and score in their annual Consumer Confidence Report (a.k.a. Annual Water Quality Report) that is posted on the water system website. A statement like below must be added to the CCR notifying consumers of the water system grade.

Our water system grade is a “fill in grade here”. Our water system report card can be found at “insert water system website link”.

UCMR5-Water systems are required to distribute results for the unregulated contaminant monitoring rule (UCMR). If you have collected samples and received results, you may insert that data into the CCR to satisfy the notification requirement. The average of all results and the range of results at with the contaminant was detected.

Notes:

This page is not part of your CCR; it is only the instruction page. The pages that are numbered in the upper right hand corner are the report pages.

The Water We Drink

TOWN OF ELIZABETH WATER SYSTEM

Public Water Supply ID: LA1003002

We are pleased to present to you the Annual Water Quality Report for the year 2024. This report is designed to inform you about the quality of your water and services we deliver to you every day (Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien). Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water.

Our water source(s) are listed below:

Source Name	Source Water Type
WELL #2 - MAIN STREET	Ground water
WELL #3 - POPLAR STREET	Ground water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants - such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic Chemical Contaminants - including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive Contaminants - which can be naturally-occurring or be the result of oil and gas production and mining activities.

A Source Water Assessment Plan (SWAP) is now available from our office. This plan is an assessment of a delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources. According to the Source Water Assessment Plan, our water system had a susceptibility rating of 'MEDIUM'. If you would like to review the Source Water Assessment Plan, please feel free to contact our office.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health. We want our valued customers to be informed about their water utility. If you have any questions about this report, want to attend any scheduled meetings, or simply

expected risk to human health. MCLG's allow for a margin of safety.

Maximum residual disinfectant level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Level 1 assessment – A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment – A very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Our water system tested a minimum of 1 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. With the microbiological samples collected, the water system collects disinfectant residuals to ensure control of microbial growth.

Disinfectant	Date	HighestRAA	Unit	Range	MRDL	MRDLG	Typical Source
CHLORINE	2024	1.2	ppm	0.02 - 1.62	4	4	Water additive used to control microbes

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

The State of Louisiana regularly monitors source water per State and Federal Regulations. Treated water samples are monitored to further evaluate compliance.

Source Water Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
ARSENIC	5/5/2024	3	0 - 3	ppb	10	0	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
FLUORIDE	5/5/2024	0.3	0.2 - 0.3	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories

Source Water Radiological Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
COMBINED RADIUM (-226 & -228)	5/5/2024	0.72	0.708 - 0.72	pCi/l	5	0	Erosion of natural deposits
RADIUM-226	5/5/2024	0.72	0.708 - 0.72	PCI/L	5	0	Erosion of natural deposits

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. TOWN OF ELIZABETH WATER SYSTEM is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact TOWN OF ELIZABETH WATER SYSTEM and MANDY GREEN BUS Phone: 318-634-5100. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

There are no additional required health effects notices.

There are no additional required health effects violation notices.

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Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers.









We at the TOWN OF ELIZABETH WATER SYSTEM work around the clock to provide top quality drinking water to every tap. We ask that all our customers help us protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future. Additional information on the water system can be found at www.ldh.la.gov/watergrade. Please call our office if you have questions.

TOWN OF ELIZABETH WATER SYSTEM

Parish: ALLEN

PWSID: LA1003002

2024 Water Grade

 Federal Water Quality	<p>Points deducted for federal violations, which include Treatment Technique and Maximum Contaminant Level Violations, may pose a public health risk over an extended period of time.</p> <p>Max of 30 points</p>	-0
 State Water Quality	<p>Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to other issues of concern if not resolved.</p> <p>Max of 10 points</p>	-2
 Financial Sustainability	<p>Points deducted for lack of financial sustainability which can affect operations and maintenance of the water system. An effective water rate can provide for the repair, maintenance, and future replacement of infrastructure.</p> <p>Max of 10 points</p>	-0
 Operations & Maintenance	<p>Points deducted for operation and maintenance deficiencies noted during water system inspections, which may affect the water quality being distributed to consumers.</p> <p>Max of 15 points</p>	-0
 Infrastructure	<p>Points deducted for infrastructure deficiencies noted during water system inspections, which may lead to unsafe drinking water and/or water service disruption.</p> <p>Max of 20 points</p>	-0
 Customer Satisfaction	<p>Points deducted for customer complaints received by the water system and/or the Louisiana Department of Health, which are confirmed to be a water quality or quantity issue in the water system.</p> <p>Max of 10 points</p>	-1
 Secondary Contaminants	<p>Points deducted for levels of iron and/or manganese greater than the secondary maximum contaminant levels. These levels do not pose a health risk but may cause undesirable water quality issues.</p> <p>Max of 5 points</p>	-0
	<p>Points granted for having an asset management plan; a storage assessment and maintenance program; well assessment & maintenance program; participation in management training; or participation in a capacity development program.</p> <p>Max of 10 points</p>	+0

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards	System Deductions
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0
		5 each	Treatment technique violations for Lead and Copper Rule	0
		10	Is the system non-compliant with an administrative order?	No
State Water Quality	-10	1 each	Chlorine violations	2
		5	Does the water system have an operator?	Yes
		5 each	Water outages and/or boil notices	0
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes
		5	Did the water system submit an acceptable audit?	Yes
		10	Is the system under a fiscal administrator for poor financial management practices?	No
		5	Are there other negative circumstances that affect fiscal control of the water system?	No
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0
Infrastructure	-20	5 each	Unresolved significant deficiencies	0
Customer Satisfaction	-10	1 each	Valid water complaints reported	1
		10	Did the system submit a water complaint log?	Yes
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0
Total Deductions + Bonus				-3
Score				97 / 100 = 97%